# COVID-19 REOPENING STRATEGIES

CINCINNATI CITY COUNCIL | 8 JUNE 2020

## YARD & COMPANY

We are an urban growth firm that uses place to solve problems.

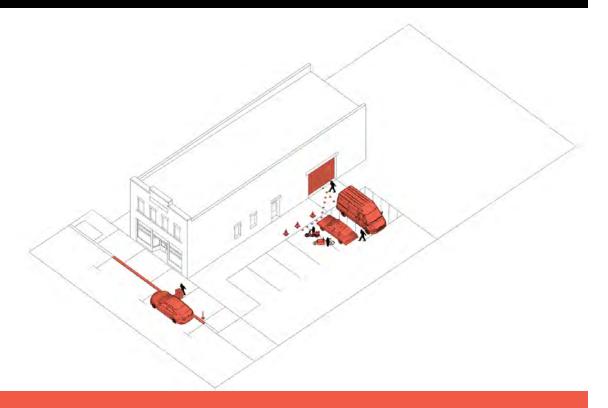
## DISCUSSION POINTS

- » HEALTH + SAFETY: How do we keep people safe?
- » RE-STITCHING SOCIAL + COMMUNITY FABRIC: How do we rebuild and re-establish social connections and services?
- » PUBLIC SPACE PRIORITIZATION: How do we think about our streets, sidewalks, parks, etc?
- » PLANNING FOR THE NEXT 18-36 MONTHS: How do you plan for the unpredictable?

## Safe + Clean = Customers



# PHASE 0 CRITICAL ACTIVITY



## **ESSENTIAL BUSINESS AND EMPLOYEES ONLY**

#### SALES PLATFORMS & SPACES

eCommerce, delivery, touch-less doors and points of sale, sneeze guards, curbside and parking lot

#### **INFRASTRUCTURE & RECIPES/ ELEMENTS**

eCommerce, delivery, touch-less doors and points of sale, sneeze guards, curbside and parking lot

## SIGNS & MESSAGING

eCommerce, delivery, touch-less doors and points of sale, sneeze guards, curbside and parking lot

## **EXPERIENCES**

Get in and out with a touch-less transaction

## **OPERATIONS & POLICIES**

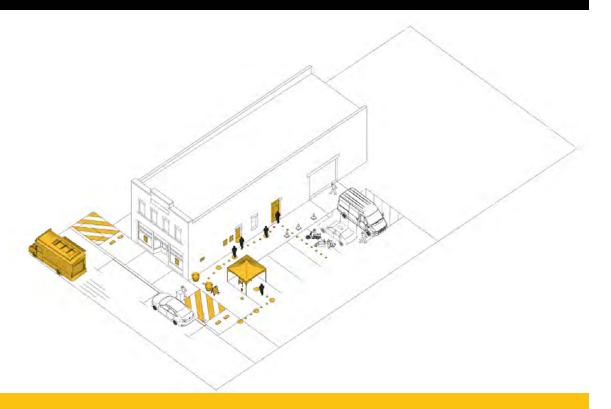
Restricted customer entry, on-line order fulfillment, limited staff with minimal direct customer interaction, manage physical spacing, strict cleaning and protection equipment standards

#### **INCENTIVES OFFERED**

Pre-packaged meals, alcohol discounts, free delivery



## PHASE 1 PARTIAL ACTIVITY



## LIMITED OPERATIONS FOR SELECT INDUSTRIAL & COMMERCIAL SECTORS

#### **SALES PLATFORMS & SPACES**

Anchored and secured tents, walk-up windows, and trucks and trailers to serve off-site parks and neighborhood streets

## **INFRASTRUCTURE & RECIPES/ ELEMENTS**

Expanded pedestrian pathways to permit distanced passing, accessible sanitization station, storefront retrofited for carryout; outdoor sales floors, and barriers for reconfigured traffic patterns

## SIGNS & MESSAGING

Expanded pedestrian pathways to permit distanced passing, accessible sanitization station, storefront retrofited for carryout; outdoor sales floors, and barriers for reconfigured traffic patterns

## EXPERIENCES

Provide something while people wait

## **OPERATIONS**

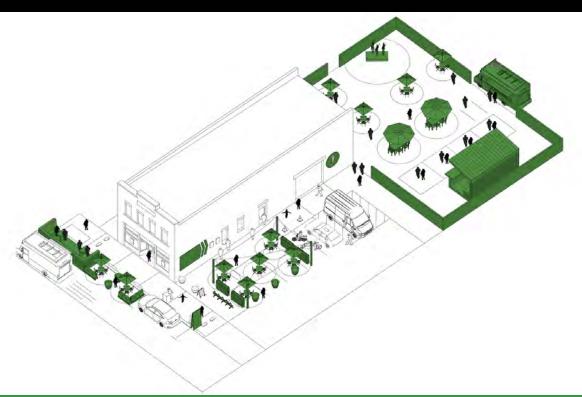
Limited staff with minimal customer interaction, no restroom access

## **INCENTIVES OFFERED**

Discounts for pre-ordered pickup and loyality programs



## PHASE 2 EXPANDED OPENING



## **EXPANDED REOPENING**WITH OCCUPANCY LIMITS

#### SALES PLATFORMS & SPACES

Patios, courtyards, side yards, limited indoor spaces, curb expansion into on-street parking, parks, parking lots, and rooftops with open access

#### INFRASTRUCTURE & RECIPES/ ELEMENTS

Bistro sets, umbrellas, parklets, string lighting, beer gardens, planter pots and other space delineating barrier elements

### SIGNS & MESSAGING

Mounted plastic, metal or wood for menus and friendly health rules and reminders

## **EXPERIENCES**

Book-able and spaced indoor environments with an open and welcoming outdoor ones

#### OPERATIONS

Limited occupancies and party sizes, entry by appointment, limited restroom access, expanded customer facing staff levels with precautions, limited contact points and self-service options, regular cleaning of surfaces and spaces, customer protective gear available upon request

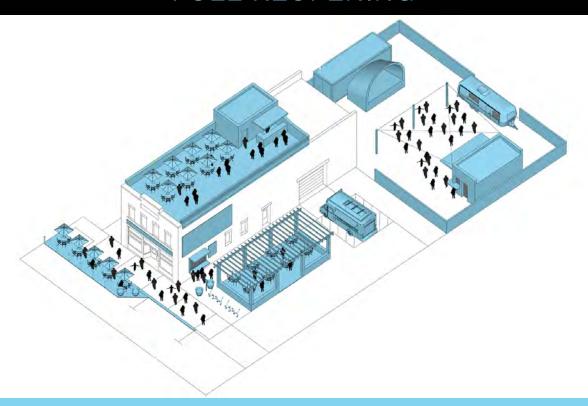
#### **INCENTIVES OFFERED**

Packaged deals and experiences



## PHASE 3

## **FULL REOPENING**



## FULL OPERATIONS AND CAPACITY WITH SOME RESTRICTIONS

## **SALES PLATFORMS & SPACES**

Dining rooms, rooftops, tap rooms, sales floors, patios, sidewalks

## **INFRASTRUCTURE & RECIPES/ ELEMENTS**

Curb extensions, landscape/gardens, lighting, permanent sales windows/kiosks, streetfront kitchens, delivery/mobile sales vehicles, and rooftop decks

#### SIGNS & MESSAGING

New business signage, branding, etc

## **EXPERIENCES**

Indoor/outdoor gatherings, hospitality and entertainment

## **OPERATIONS**

Full staff with expanded on and off-line services

## **INCENTIVES OFFERED**

Promotions and events



## We need to see our neighbors.









# Equitable outdoor movement is essential.









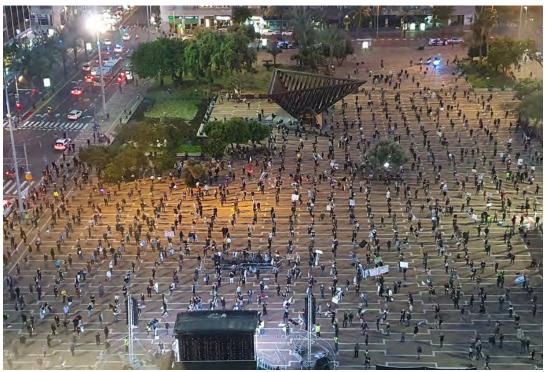


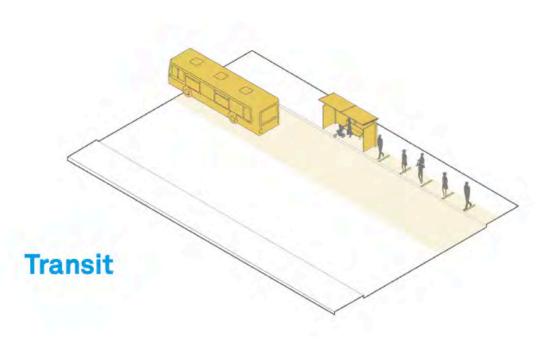




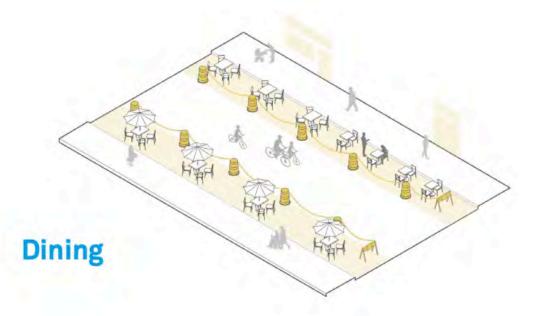


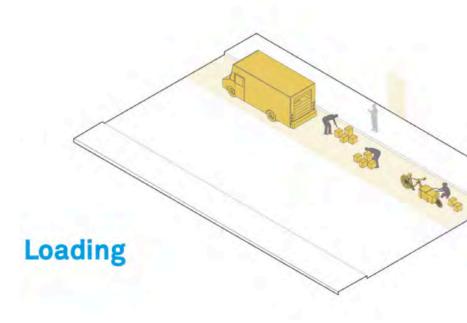












# Dynamic problems require dynamic solutions.









# PEDESTRIANS DON'T BEG





# Final Thoughts

# Not all places have the same problems.

# Public input should go beyond the screen.

# Community-based organizations will lead the recovery efforts.

# Rip off the red tape.

## Trust citizen creativity.

## Sanction the DIY.

## Embrace rapid prototyping.

## Stop planning for 20 years out.

# Use this moment to plan for the now and repair past inequities.

THE YARD IS MEMORABLE

THE YARD IS WHERE THINGS HAPPEN

THE YARD BRINGS PEOPLE TOGETHER

THE YARD GROWS AND CHANGES

THE YARD IS A MEASURING STICK

THE YARD IS HUMAN PACED

## YARD & COMPANY

www.buildwithyard.com @buildwithyard 513.813.8266